

April 6, 2022

## **ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS**

Kia America, Inc., is extending the New Vehicle Limited Warranty coverage for the repairs related to the Oil Pressure Switch leaking for eligible vehicles from 5 years/60,000 miles to 15 years/150,000 miles, whichever comes first, starting from the date the vehicle was first put into service. This warranty extension is to address the Oil Pressure Switch leaking condition on the vehicles listed below equipped with 3.3L GDI engines:

- All 2014-2018 MY Sorento vehicles manufactured from December 17, 2012 through March 7, 2018.
- All 2014-2016 MY Cadenza vehicles manufactured from February 1, 2013 through January 7, 2016.
- All 2015-2018 MY Sedona vehicles manufactured from July 21, 2014 through December 6, 2017.

If, at any time during the extended warranty coverage, the customer experiences engine oil leaking from the engine or if the Engine Oil Pressure Warning Light stays illuminated after the engine is turned on, Kia authorizes its dealers to <u>diagnose the</u> <u>cause at no cost to the customer</u>. Also, should the cause of the engine oil leak and/or illumination of the Engine Oil Pressure Warning Light be determined to originate from the Oil Pressure Switch, Kia authorizes its dealers to replace the oil pressure switch at no cost to the customer under this warranty extension.

This is <u>NOT</u> a service campaign that requires a mandatory repair for all eligible vehicles. Unless the vehicle's engine is leaking oil or the Engine Oil Pressure Warning Light stays illuminated after the engine is turned on, dealers should not repair or replace any component under this warranty extension program.

**NOTE:** This extension to Kia's New Vehicle Limited Warranty does not alter the limitations and exclusions contained in that New Vehicle Limited Warranty including failure of the causal part due to abuse, neglect, or external damage to the related components.

The Technical Service Bulletin that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at <u>www.kiatechinfo.com</u>, and the Warranty Bulletin describing this warranty extension will be posted on kdealer.com during the week of **April 6, 2022.** 

## **OWNER NOTIFICATION**

Kia will notify owners advising them of the warranty extension program **beginning on April 7, 2022**. Note that owners who have incurred expenses to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense by submitting receipts online to Kia via the Owners section of www.kia.com or by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

**LEGAL PRIVACY LIABILITY NOTICE**: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this warranty extension campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department Enclosures