

ATTENTION:

GENERAL MANAGER ☐
 PARTS MANAGER ☐
 CLAIMS PERSONNEL ☐
 SERVICE MANAGER ☐

IMPORTANT - All
 Service Personnel
 Should Read and
 Initial in the boxes
 provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2015-19MY Legacy and Outback
 2015-20MY Impreza
 2015-20MY Crosstrek
 2017-20MY Forester
 2017-20MY WRX
 2019-20MY Ascent
 2017-20MY BRZ

NUMBER: 15-271-20

DATE: 08/31/20

SUBJECT: Discontinuation of “Stitcher” App and News Radio Feature
 from STARLINK App: Gen 2.0, 2.1, (Fujitsu / Denso TEN)
 and Gen 3.0, 3.1 (Harman) Audio Systems

INTRODUCTION:

This Service Information Bulletin announces discontinuation of both the “Stitcher” app and the related News Radio feature from the STARLINK app lineup effective 12:00 midnight on Thursday, September 24, 2020. This change effects Denso TEN (a.k.a. Fujitsu TEN) Generation 2.0 and 2.1 along with Harman Generation 3.0 and 3.1 infotainment / audio systems. Users will likely receive notification on their display as shown below.



**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD
 RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

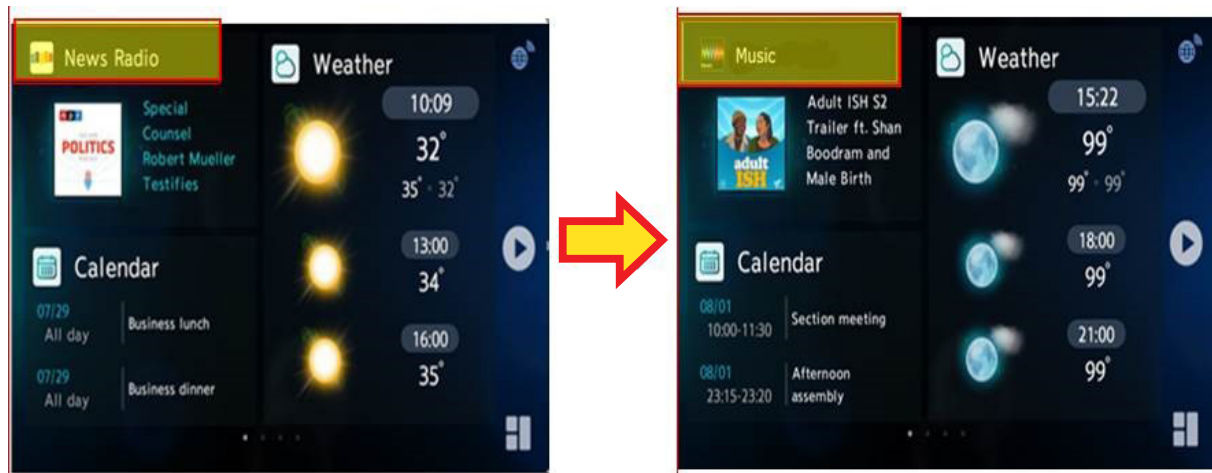
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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Continued...

With the departure of Stitcher, there will no longer be support for the Application Programming Interface (API) software which allowed the Stitcher and News Radio applications to communicate with each other. As a result, the **News Radio** feature will be replaced by “**Music**” as shown in the screen shots below. The News Radio icon will also disappear.



IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.