

ATTENTION:

GENERAL MANAGER ☐
 PARTS MANAGER ☐
 CLAIMS PERSONNEL ☐
 SERVICE MANAGER ☐

IMPORTANT - All
 Service Personnel
 Should Read and
 Initial in the boxes
 provided, right.

©2018 Subaru of America, Inc. All rights reserved.



SUBARU

QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2015-2017MY Outback

NUMBER: 07-127-18R

SUBJECT: Power Rear Gate Rod -Design Change

DATE: 01-30-18

REVISED: 07-10-18

INTRODUCTION:

This bulletin announces a design change to the power rear gate (PRG) rod. The new rod will address isolated cases of one end of the rod coming off the ball stud just as the latch releases and the gate starts to open / move.

PRODUCTION CHANGE INFORMATION:

The new PRG rod was incorporated into production starting with VIN: **J3315214**.

PART INFORMATION:

Part ID	Description	Part Number
1	ROD- POWER REAR GATE	63360AL001*
2	ROD STOP RING (SILVER)	63369AL000
3	ROD STOP RING (BLACK)	63369SG000

**See PART NOTES below*

PART NOTES:

The new rod comes complete with new Stop Rings.

The Stop Rings are One-Time Use items and must be replaced anytime the rear gate rod is removed.

SERVICE PROCEDURE / INFORMATION:

Follow the procedure in the applicable Service Manual whenever PRG rod removal or replacement is necessary.

REMINDER: The Stop rings must always be replaced whenever the rod is removed.

Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
ROD ASSY, PRG SYSTEM R&R	A850-960	0.2	UOY20

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

Continued...