

ATTENTION:
GENERAL MANAGER ☐
PARTS MANAGER ☐
CLAIMS PERSONNEL ☐
SERVICE MANAGER ☐

IMPORTANT - All
Service Personnel
Should Read and
Initial in the boxes
provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2015-2017MY WRX and STI Models

NUMBER: 07-111-16

SUBJECT: Headlamps- Design Change to Prevent
Moisture Intrusion

DATE: 07/19/16

INTRODUCTION:

This bulletin announces a design change to the headlamp assembly to improve sealing and prevent moisture intrusion. This condition may result from a slight misalignment of the attaching points during the headlamp assembly process. An improved sealing material is now being used for bonding the outer lens to the housing.



PRODUCTION CHANGE INFORMATION:

The new headlamp assemblies were incorporated into production starting with **VIN H*800014**, at the **end of March, 2016**.

Continued...

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD
RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**SUBARU OF AMERICA, INC. IS
ISO 14001 COMPLIANT**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

PART INFORMATION:

Description	NEW Part Number	Notes
HEADLAMP ASSY ULA	84001VA021	R/H w/o LED
	84001VA031	L/H w/o LED
HEADLAMP ASSY ULB	84002VA041	R/H w/ LED
	84002VA051	L/H w/ LED

SERVICE PROCEDURE / INFORMATION:

Inspect the headlamp assemblies closely to confirm they have not been modified and that they are Genuine Subaru (OEM) parts and not aftermarket replacement units. Photos comparing the OEM part to examples of modified headlamps are provided below. Modified headlamps are not warrantable.



Whenever replacing a headlamp assembly, always follow all the procedures in the applicable Service Manual. In addition, pay close attention to the front bumper fascia R&R along with the headlamp and fog lamp aiming procedures (where required). Replace only the affected headlamp assembly if this concern is duplicated.

CAUTION: When replacing headlamp assemblies, always avoid touching the bulbs as skin oils will cause damage and reduce bulb life. If you do inadvertently touch a bulb, clean it thoroughly with isopropyl alcohol to remove any oil.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
ONE HEADLIGHT ASSEMBLY R&R	A916-143	0.5	XFU-35
BOTH HEADLIGHT ASSEMBLIES R&R	A916-144	0.6	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.