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Sent on 09 12 2013 **Expires on** 09 25 2013
From Parts and Service Division
Subject Request for Parts:2003 Accord, 2003-2004 Odyssey Non-Collision Airbag Deployment

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2003 Accord & 2003-2004 Odyssey Non-Collision Airbag Deployment

Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating 2003-2004 Odysseys & certain 2003 Accords (VINs that start with 1HG or 3HG) with a complaint of front airbag deployment in non-collision situation with DTC 51-XX through 56-XX (Internal Failure of SRS Unit) stored. In addition, this could include a complaint of a non-collision airbag deployment causing a collision after the airbag deployed. To evaluate the cause of the non-collision airbag deployment, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Vehicle is a 2003-2004 Odyssey or a 2003 Accord with a VIN that starts with 1HG or 3HG.
2. Complaint of the front airbag deployment in non-collision situation.
3. One or more of the following SRS Internal Failure DTCs must be stored;
 - a) 51-XX
 - b) 52-XX
 - c) 53-XX
 - d) 54-XX
 - e) 55-XX
 - f) 56-XX
4. The following deployment DTCs should not be stored, except when the customer has a complaint of a non-collision airbag deployment contributed to collision after the airbag deployed.
 - a) DX-XX
 - b) EX-XX
 - c) FX-XX

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need additional information and provide you with further instructions.

Thank you.