

Part 573 Safety Recall Report

24V-962

Manufacturer Name : Kia America, Inc.

Submission Date : DEC 20, 2024

NHTSA Recall No. : 24V-962

Manufacturer Recall No. : SC329



Manufacturer Information :

Manufacturer Name : Kia America, Inc.

Address : 111 Peters Canyon Road
Irvine CA 92606

Company phone : 800-333-4542

Population :

Number of potentially involved : 22,883

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2024-2025 Kia EV9

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : HYBRID ELECTRIC

Descriptive Information : Certain 2024-2025 model year EV9 vehicles manufactured at the Kia Autoland Gwangmyeong assembly plant in Korea from September 25, 2023 through October 15, 2024 (22,883 units).

The recall population was determined by a review of vehicle production records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Production Dates : SEP 25, 2023 -OCT 15, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Due to an error by a plant assembly worker, the second and/or third row seat mounting bolts may be missing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Seats with missing seat mounting bolts may not properly restrain an occupant during certain collisions, thereby increasing the risk of injury.

Description of the Cause : Missing seat mounting bolts due to plant assembly worker error.

Identification of Any Warning that can Occur : Seat rattle noise from and/or looseness of the seats.

Involved Components :

Component Name 1 : Not applicable

Component Description : Not applicable

Component Part Number : Not applicable

Supplier Identification :

Component Manufacturer

Name : Kia Autoland Gwangmyeong Plant

Address : 113, Kia-ro,
Gyeonggi-do Gwangmyeong-si Foreign States 14323

Country : Korea, Republic of

Chronology :

See attached document titled “2024-2025MY EV9 Seat Mounting Bolts Chronology”.

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Kia dealers will inspect and install any missing seat mounting bolts. As an additional precautionary measure, dealers will verify the seat mounting bolts on all seats are properly fastened. Kia will reimburse owners for repair expenses already incurred pursuant to Kia’s General Reimbursement Plan filed May 1, 2024.

How Remedy Component Differs from Recalled Component : The seat mounting bolts are properly installed.

Identify How/When Recall Condition was Corrected in Production : Vehicles produced beginning on November 11, 2024 received an additional inspection procedure at the assembly plant to verify the seat mounting bolts were properly installed. 2025MY EV9 vehicles manufactured from 10/16/2024 through 11/10/2024 will be inspected and if necessary, repaired prior to distribution to dealers.

Recall Schedule :

Description of Recall Schedule :	The planned dealer notification begin and end date is December 20, 2024. The planned owner notification begin and end date is January 24, 2025.
Planned Dealer Notification Date :	DEC 20, 2024 - DEC 20, 2024
Planned Owner Notification Date :	JAN 24, 2025 - JAN 24, 2025

* NR - Not Reported