

Part 573 Safety Recall Report

24V-640

Manufacturer Name : Toyota Motor Engineering & Manufacturing

Submission Date : AUG 26, 2024

NHTSA Recall No. : 24V-640

Manufacturer Recall No. : 24TB10 / 24TA10



Manufacturer Information :

Manufacturer Name : Toyota Motor Engineering & Manufacturing

Address : 6565 Headquarters Drive

Plano TX 75024

Company phone : 1-800-331-4331

Population :

Number of potentially involved : 43,395

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2023-2024 Toyota Sequoia Hybrid

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

This recall only affects the 2023-2024MY Sequoia Hybrid vehicles equipped with a tow hitch cover manufactured during a specific period. Other Toyota or Lexus vehicles sold in the U.S. are equipped with a tow hitch cover of a different design or are not equipped with a tow hitch cover.

Toyota is unable to estimate the percentage of the involved vehicles to contain the defect. Whether the issue, in each case, will actually lead to a tow hitch cover separating while driving as described in section 5 depends on various factors. However, as the NHTSA manufacturer portal requires an integer value be entered, Toyota has entered the value "1" in response to this question in the portal. For the purpose of this report, "1" means "unknown".

Production Dates : AUG 31, 2022 -JUL 23, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The subject vehicles are equipped with a resin tow hitch cover held in place by molded clips to the rear bumper. Due to the design of the attachment structure between the tow hitch cover and bumper, there may be insufficient retention of the cover. Thus, the hitch cover may separate from the vehicle while driving, and be perceived as a road hazard, potentially increasing the risk of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Due to the design of the attachment structure between the tow hitch cover and bumper, there may be insufficient retention of the cover. Thus, the hitch cover may separate from the vehicle while driving, and be perceived as a road hazard, potentially increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : Guard, Rear Bumper, Center

Component Description : Tow Hitch Cover

Component Part Number : 52453-0C020

Component Name 2 : Guard, Rear Bumper, Center

Component Description : Tow Hitch Cover

Component Part Number : 52453-0C030

Component Name 3 : Guard, Rear Bumper, Center

Component Description : Tow Hitch Cover

Component Part Number : 52453-0C050

Component Name 4 : Guard, Rear Bumper, Center

Component Description : Tow Hitch Cover

Component Part Number : 52453-0C070

Supplier Identification :

Component Manufacturer

Name : Toyota Gosei Texas, LLC

Address : 1 Lone Star Pass

Bldg. #31 San Antonio Texas 78264-3413
Country : United States

Chronology :

Please see attached Part 573 Defect Information Report for the full chronology.

Description of Remedy :

Description of Remedy Program :	All known owners of the subject vehicles will be contacted to return their vehicles to a Toyota dealer. The dealers will replace the tow hitch cover with an updated part and modify the rear bumper to accept the new part. As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty (“Warranty”), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota’s Warranty.
How Remedy Component Differs from Recalled Component :	NR
Identify How/When Recall Condition was Corrected in Production :	NR

Recall Schedule :

Description of Recall Schedule :	Notifications to owners of the affected vehicles will occur by October 19, 2024. A copy of the draft owner notification will be submitted as soon as it is available. Notifications to distributors/dealers will be sent on August 26, 2024. Copies of dealer communications will be submitted as they are issued.
Planned Dealer Notification Date :	AUG 26, 2024 - AUG 26, 2024
Planned Owner Notification Date :	OCT 05, 2024 - OCT 19, 2024

* NR - Not Reported