

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5820
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 4, 2021

Subject: Safety Recalls N212328760, N212328770, N212328780,
N212328790, N212328800
GMT900 Front Passenger Airbag Recalls Priority Group 6 Heavy-Duty
Part Information

Models: 2007-2014 Cadillac Escalade, Escalade ESV, Escalade EXT
2007-2014 Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe
2007-2014 GMC Sierra 1500, Yukon, Yukon XL
2007-2014 Chevrolet Silverado 2500/3500
2007-2014 GMC Sierra 2500/3500

To: All General Motors Dealers

On February 5, 2021, General Motors released bulletins N212328760, N212328770, N212328780, N212328790 and N212328800 for Front Passenger Airbag Takata Inflators. On June 1, 2021, we revised bulletin N212328760 to include a reference to a newly released single stage inflator service part for HD pickup trucks. The reference to this new part number has raised dealer questions regarding the disposition of the prior HD part (p/n 84255088).

THERE WILL NOT BE A SPECIAL RETURN FOR PART #84255088.

This part is dangerous goods and cannot be returned. However, this part can and should continue to be used on Priority Groups 7-10 (bulletins N212328770, N212328780, N212328790, N212328800). These bulletins still reflect the use of the prior inflator part #84255088. The warranty claims will only pay when part #84255088 is used.

In addition, the old part can and should be used on recalls 15438 and 15817, which are for the 2007-08MY HD pickups.

We request that dealers do not order 84255088 for dealer stock. Only order when required.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS