

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6019
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 5, 2022

Subject: REVISION: Safety Recalls N212328760, N212328770, N212328780, N212328790, N212328800
GMT900 Front Passenger Airbag Recalls Priority Group 6-10 Heavy-Duty Part Information

Models: 2007-2014 Cadillac Escalade, Escalade ESV, Escalade EXT
2007-2014 Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe
2007-2014 GMC Sierra 1500, Yukon, Yukon XL
2007-2014 Chevrolet Silverado 2500/3500
2007-2014 GMC Sierra 2500/3500

To: All General Motors Dealers

On February 5, 2021, General Motors released bulletins N212328760, N212328770, N212328780, N212328790 and N212328800 for Front Passenger Airbag Takata Inflators.

N212328800 VINs Released to “Open” Status in IVH

Today, the status of all VINs in the population of Priority Group 10 (N212328800) are being changed from “Incomplete – Limited or No Parts” to “Open” in the Investigate Vehicle History (IVH) screen in Global Warranty Management. Letters will be sent to owners in Priority Group 10 beginning mid-January to early February 2022 informing them that the remedy is now available for their vehicle.

All priority groups (PG6-10) are now OPEN status in IVH.

What do I do with my stock of the old HD inflator kit, part number 84255088?

The revisions of the bulletins to include these new single stage inflator parts has raised dealer questions regarding the disposition of the prior HD pickup part (p/n 84255088).

THERE WILL NOT BE A SPECIAL RETURN FOR PART #84255088.

This part is dangerous goods and cannot be returned. However, this part can and should continue to be used on recalls 15438 and 15817, which are for the 2007-08MY HD pickups.

We request that dealers continue to not order 84255088 for dealer stock. Only order when required for recalls 15438 and 15817.

END OF MESSAGE

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