

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5791
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 12, 2021

Subject: Safety Recalls N212328760, N212328770, N212328780,
N212328790, N212328800
GMT900 Front Passenger Airbag Recalls VINs Re-opened for
Additional Service

Models: 2007-2014 Cadillac Escalade, Escalade ESV, Escalade EXT
2007-2014 Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe
2007-2014 GMC Sierra 1500, Yukon, Yukon XL
2007-2014 Chevrolet Silverado 2500/3500
2007-2014 GMC Sierra 2500/3500

To: All General Motors Dealers

On February 5, 2021, General Motors released bulletins N212328760, N212328770, N212328780, N212328790 and N212328800 for Front Passenger Airbag Takata Inflators.

GM service data indicates the involved vehicles had a recent service visit where a complete passenger airbag assembly was installed. The passenger airbag assembly that was installed may have contained a Takata inflator that must be replaced. These vehicles will need to return to have the passenger airbag inflator replaced per the service procedure provided in the applicable Safety Recall bulletin referenced above.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen was updated May 11, 2021. The IVH screen in GWM will display "Open" under Status due to the return request of these vehicles. A list of involved vehicles with the original servicing dealer is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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