

Part 573 Safety Recall Report

18V-675

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : SEP 28, 2018

NHTSA Recall No. : 18V-675

Manufacturer Recall No. : UA5



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 18,055

Estimated percentage with defect : 4 %

Vehicle Information :

Vehicle 1 : 2018-2019 Jeep Wrangler

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2018-2019 MY Jeep Wrangler left hand drive vehicles may have been built with a front track bar bracket with an out-of-specification weld, which could potentially result in the bracket separating from the frame.

The suspect period began at Toledo North Assembly Plant on May 7, 2018, when the parts with an off seam weld location were introduced into production, to August 21, 2018, when the suspect parts were no longer used in production. Supplier production records were used along with traceability information to identify the suspect period.

Similar vehicles not included in the recall were manufactured before or after the period when the parts with a weld off seam were used in production, and have front track bar brackets with complete and correctly applied welds.

Production Dates : MAY 07, 2018 - AUG 21, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The front track bar bracket may have weld(s) located off seam potentially resulting in the bracket separating from the frame.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The separation of the front track bar bracket from the frame may cause a reduction in steering response, which can cause vehicle crash without prior

Description of the Cause : warning.
NR

Identification of Any Warning that can Occur : Prior to complete separation of the bracket from the frame, the customer may experience a front end noise, an off-center steering wheel position, a "Service Electronic Stability Control" message and Electronic Stability Control light on in the cluster.

Supplier Identification :

Component Manufacturer

Name : Tower Automotive Products
Address : 43955 Plymouth Oaks Blvd
Plymouth MICHIGAN 48170
Country : United States

Chronology :

- On August 13, 2018, the FCA US LLC ("FCA US") Vehicle Safety and Regulatory Compliance ("VSRC") organization opened an investigation as a result of customer complaints related to the front track bar bracket separating from the frame.
- Between August 13, 2018, and September 10, 2018, meetings were conducted between FCA US and the supplier to review the issue, understand customer consequence, determine suspect part delivery dates to correlate to vehicle build dates, and review supplier corrective actions.
- Between September 4, 2018, and September 19, 2018, the FCA US VSRC analyzed and verified build data with suspect part delivery dates to identify the suspect period and scope of vehicles potentially affected.
- As of September 19, 2018, FCA US identified approximately six CAIRs, three VOQs, and ten field reports potentially related to this issue.
- As of September 19, 2018, FCA US identified four warranty claims, or 0.20 c/1000, potentially related to this issue.
- As of September 19, 2018, FCA US is not aware of any accidents or injuries potentially related to this issue.
- On September 21, 2018, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to inspect and repair the front track bar bracket welds as needed.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: FRAME ASSY - 118.4 INCH WB LWB LHD GAS 3.6L, FRAME ASSY - 96.8 INCH WB SWB LHD GAS 3.6L, FRAME ASSY - 118.4 INCH WB LWB LHD GAS 2.0L, FRAME ASSY - 96.8 INCH WB SWB LHD GAS 2.0L, FRAME ASSY - 96.8 INCH WB SWB LHD DSL 2.2L, FRAME ASSY - 118.4 INCH WB LWB LHD DSL 2.2L

Part Description: Frame Assembly

Part Number: 68236583AD/AE, 68236589AD/AE, 68238168AD/AF, 68238170AD/AE, 68281697AD/AE, 68236586AD/AE

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 09/28/2018: FCA US will notify dealers and begin notifying owners on or about 11/17/2018.

Planned Dealer Notification Date : NOV 17, 2018 - NOV 17, 2018

Planned Owner Notification Date : NOV 17, 2018 - NOV 17, 2018

* NR - Not Reported